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VIA ELECTRONIC FILING AND MAIL

Gregory Hlibok, Chief
Disability Rights Office
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

RE: Call Center Report

Dear Mr. Hlibok:

Pursuant to 47 C.F.R. § 64.604(c)(5)(iii)(N)(2), Hancock, Jahn, Lee & Puckett, LLC d/b/a Communication Axxess Ability Group ("CAAG") hereby submits the attached report of its call centers. An identical report is being provided to Rolka Loube Saltzer Associates.

A redacted version of the report has also been filed in the Commission's 10-51 docket. Pursuant to 47 C.F.R. § 0.459, CAAG respectfully requests that the confidential treatment of the information provided in the report to protect the confidentiality of calls handled at CAAG call centers and the security of interpreters working at CAAG call centers. In addition, the CAAG call center report contains data which is sensitive and proprietary commercial information.

Sincerely,

Kathleen M. LaValle

Interstate TRS Fund Call Relay Center Information

A complete list of call centers must be submitted twice per year to the FCC (copy to the Administrator), on April 1st and October 1st, and to the Administrator at least 30 days prior to material call center location changes.

ID # Provider Name

Address Line 1

Address Line 2

City

State

Zip Code

Country

Manager Name

Manager Title

Phone Number

Manager Email

TTY

CTS

STS

IP

URS

CA Messages on Staff

Cost Center Occupied

Date Center Occupied

Date Center Occupied

Date Center Occupied

Date Center Occupied

Date Center Occupied

REDACTED